

## **Consultation Techniques**

The purpose of this programme is to provide members of staff with the knowledge and skill to be able to develop a consultation process.

### **Programme objectives**

By the end of this programme, delegates will be able to:

1. Identify different methods of consultation
2. Define the aims of the consultation
3. Use different consultation methods
4. Design and analyse surveys and questionnaires.

### **Further information**

The programme is highly participative and interactive. It encourages delegates to translate the principles of consultation into their own work area and to concentrate on building a consultation framework.

**Duration:** Half day