Managing Online Abuse and Threats

This session will provide Councillors with the knowledge and skills to manage online abuse and threats.

Programme Objectives:

By the end of the session, councillors will be able to:

1. Describe some of the issues members face in the digital world
2. Explain the legislation which governs digital contributions
3. Identify the steps to take to manage trolls and online abusers
4. Explain actions to take in response to threats
5. Identify the responsibilities associated with being a digital citizen.

Additional Information:

The programme will provide delegates with awareness of how to set out ground rules on personal websites and Facebook pages, plus additional knowledge around their rights as an internet user.

Duration: Two hours